

# WASHINGTON SUMMIT

APRIL 23-25 1999



# SOMMET DE WASHINGTON

23-25 AVRIL 1999

15 May 1999

Mr. Bruce Troutman, President  
80/20 Data Company  
2018 Leonard Road  
Falls, Church, VA 22043

Dear Mr. Troutman:

I want to take this opportunity to express my profound appreciation for your work in support of the NATO 50<sup>th</sup> Anniversary Summit Task Force and the NATO Summit Operations Center (NSOC). The NATO Summit Staff: a joint State Department – Defense Department task force was charged with the mission of providing the United States' support to the 1999 NATO Summit in Washington, DC.

The Summit, hosted by the President of the United States, was the largest gathering of world leaders in the history of Washington, DC. Delegations included 42 Heads of State and Government, Chiefs of Defense, Ministers of Defense, and Ministers of Foreign Affairs. Delegates totaled nearly 2000. The United States hosted an additional 3000 members of the international press.

From my arrival in February through the Summit meetings in April, you provided invaluable expertise and support to the NATO Summit Operations Center (NSOC). The NSOC coordinated and integrated the actions of the Summit Staff functional areas and supporting Federal agencies during the Summit period to ensure timely support and response to the NATO International Staff (IS). Your design and implementation of data support systems using Internet technology was a major contribution to the success of the NSOC. Of particular note, your effort to create the Incident Reporting System (IRS) used in the NSOC has been widely recognized. The Army Operations Center at the Pentagon has asked to use the software to track its current operations.

Your dedication and professional expertise were invaluable contributions ensuring the success of the NATO 50<sup>th</sup> Anniversary Summit and the NATO Summit Operations Center. I look forward to future opportunities to work with you.

ROBERT G. TREGASKIS  
Colonel, GS  
Director, NATO Summit  
Operations Center